

**From:** [John Clark](#)  
**To:** [RCA Telecom Outages](#)  
**Cc:** [Outage Reports](#); [SMC - Communications Team](#); [GCI 911 Coordinator](#)  
**Subject:** Network Outage Notification  
**Date:** Monday, July 3, 2023 8:24:23 AM  
**Attachments:** 06-22-2023 - SELAWIK - TK259145.pdf

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Please see attached PDF for previously restored outage.

Regards,

**JOHN CLARK**

**GCI** | SMC Analyst II – Service Assurance

**t:** 907-868-5555 | **m:** 907-310-1235 | **w:** [www.gci.com](http://www.gci.com)

**General Communications Corp.**

2550 Denali St., Ste. 1000  
Anchorage, AK 99503



July 3, 2023

Regulatory Commission of Alaska  
701 West 8<sup>th</sup> Avenue, Suite 300  
Anchorage, AK 99501-3469

RE: Network Outage Notification

Dear Commission:

Pursuant to 3 AAC 52.320(b), GCI Communication Corp. is submitting notification of a service outage.

Certificate: 489

Ticket: 259145

Exchange: Selawik, Alaska

Date: June 22, 2023, 22:09 – June 29, 2023, 16:26

Problem: Wireline subscribers were unable to place or receive calls from wireless subscribers.

Cause: Failed Network equipment.

Subscribers: Wireline and wireless subscribers.

Solution: Services recovered after GCI technicians reset the failed network equipment.

If additional information is necessary, please contact Bob Smith (941) 773-7450.

Sincerely,

A handwritten signature in black ink that reads "john clark". The signature is written in a cursive, lowercase style.

JOHN CLARK  
GCI | SMC Analyst II – Service Assurance